

INFOTRIX

Self Service Kiosks Solutions



Reach Your Customers
Anywhere Anytime

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Self service kiosks enable you to provide services to your customers whenever and wherever it is convenient for them. They help you gain customers' satisfaction and loyalty.

Increase Revenues

As your customers have better access to your services, you increase the opportunity of selling more to your customers. Self service kiosks act as additional sales outlets that maximize your sales. With proper branding and digital signage, you increase customers' awareness and interest in your products and services.

...While Reducing Costs

Your customers' base is growing with more demand for additional products and services that require additional branches and customer service employees. Infotrix self service kiosks, minimizes your need for more and more branches and employees. It helps you meet customers' demands faster at a lower cost.

...And Coping with Market Dynamics

In this technology-enabled world, you need to move faster. This is what your rivals are doing, and your customers are expecting. Infotrix self service technology provides you with the required agility that enables you to create, communicate, and deliver your services at a faster pace.

Infotrix Self Service Kiosk Solutions

Self Service Kiosks are being widely adopted by various market sectors including Government, Telecoms, Finance, Healthcare, Education, Retail, and others. They are being deployed to securely carry out critical transactions such as bill payment, flight check-in, patient registration, and government applications. Whatever your business, Infotrix Self Service Kiosks are customized hardware and software solutions that fit your exact requirements. Our hardware is totally customizable in terms of kiosk components and kiosk look and color. Our software is ready to integrate with your systems and kiosk-enable your services.

Why SEDCO?

SEDCO has a proven track record of delivering successful solutions since 1983. We are close to you and your needs. We customize our solution and collaborate with your team to fulfill your exact needs rather than enforcing costly changes in your business.

For taking your self service project one step forward, contact the nearest SEDCO office to you.



Your Self Service Kiosk Project

Our team of professionals is ready to listen to you, capture your requirements, design your solution, and implement a system that turns your challenges into success stories.

Define Your Requirements

Before going into a self service kiosk solution, we need to define your requirements including:

- Functions that your kiosk solution should provide to end customers.
- Networking with your control center.
- Security and safety requirements.
- Integration requirements.
- Design constrains.

Design Your Kiosk

Based on your requirements and the functions that the kiosk will provide to end customers, a wide range of components can be included in your kiosk:

LCD Touch Screen

Signage Screen

Keyboard or keypad

Camera

Signature Pad

Receipt Printer

A4 Printer

Card reader

Cash accepter

Payment Terminal

Passport scanner

Telephone

Card dispenser

Barcode Redaer

Proximity Sensor

A4 scanner

Fingerprint scanner

Once the kiosk components are defined, we can provide you with various kiosk designs that fit all the components and also go with your corporate image.

Software Development

We develop a kiosk friendly application that can be used easily by customers through the convenience of a touch screen. Our team is ready to design and develop the kiosk application in accordance with your requirements including integration with your back-end systems.

Digital Signage

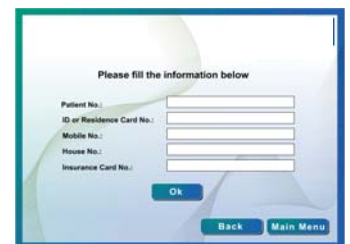
In addition to providing self services, you can also utilize kiosks as a tool to promote your products and services. You can add digital signage screens on top of your kiosks, and display advertisement content in accordance with preset design and schedule. Design, schedule and content are all controlled from a central location.

Kiosks Management and Security

Kiosk Management and Monitoring enables you to get a real time status of your kiosks. In addition, you can remotely control and configure your kiosks over the network. You can also generate various reports including kiosks usability, transaction types, and performance.

Depending on your security requirements, kiosks can be designed for secure installation in public areas. Our kiosks can include security cameras as well as different types of sensors to detect tampering.

“Our team is ready to listen to you and design the solution that best fits your needs.”



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